

MEC Customer Survey

Customer _____ Date _____

Home Address

Occupants: ___Adult ___Children

Year built: ___ Style: _____ Stories___ square feet: _____ basement finished _____

Foundation: ___ full basement ___crawlspace ___ slab ___other (explain) _____

Number of ___ bedrooms ___ bathrooms ___ other rooms

Temperature ___ Average F of house during heating season

Thermostat setting when not home?

Heating Systems

Primary ___age ___air ___h/w ___other (explain)_____

Explain (make, model, eff%, btu)

Sec ___age ___air ___h/w ___other (explain)_____

Explain (make, model, eff%, btu)

Hot water ___ electric ___gas ___oil ___solar ___works off h/w boiler:

Insulation (If Known)

Wall insulation ___ inches _____ describe

Attic insulation ___ inches _____ describe

Basement ` ___ inches _____ describe

Walls___ inches _____

Window Count

Comments (Include any concerns, etc):

Comfort and Safety Issues

Do you experience cold drafts in the house, If so Where?

Describe humidity during heating season: ___dry ___humid ___just right

Humidifiers ___ Explain _____

Dehumidifiers ___ Explain _____

Moisture or water infiltration:Explain_____

Fans: ___bathroom ___kitchen ___dryer ___ other (explain)

Has there been any moisture or water in the basement

Any indication of mold or mildew in or around the house?

(Please explain)

Any noticeable odor from the furnace, gas or other appliances

(Please explain)

Ever experienced dizziness, headaches, vomiting or other ill affects?

(Please explain)

Do these subside when you leave the house?

(Please explain)

Appliances(and year)

Refrigerator _____

Freezers _____

Stove _____

Dryer _____

Washer _____

Dishwasher _____

Dehumidifier _____

Has there been any drastic changes in energy use gallons gone up, electric gone up?

If yes Please explain _____

Current Energy Usage

Please indicate average yearly usage of the following heating fuels. Please research the last 1-3 years

of utility bills.

___oil ___ units/year Comments _____

___ propane ___ units/year Comments _____

___wood ___units/year Comments _____

___electricity ___\$/year Comments _____